

## Testimonials from Andy Masters Government Keynotes/Trainings

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"Andy--I want to THANK YOU again for a GREAT presentation at FCCMA! The keynote was well received and complimented our conference in so many ways. I personally want to thank you for bringing the extra books to the event for my gifting to others. They also have commented back to me on how much they enjoy reading it. Again, it was so nice meeting you months before the event and staying in touch right through the event." - [Bobby Green, President, Florida City & County Managers Association \(FCCMA\), after Andy's keynote for the FCCMA Conference \(FL\)](#)

"Andy Masters gave a TOUR DE FORCE performance as keynote speaker for the IPMA-HR Central Region Conference in St. Louis. His 'Leadership Lessons From Hollywood' keynote was ENTERTAINING, INFORMATIVE, and THOUGHT-PROVOKING. The use of movie clips highlighted his message and had the audience laughing and learning. He challenged us to be better leaders and to invest in ourselves and our employees. Andy's high-energy style engaged the audience from the get-go and set the tone for the entire event. People were still talking about his session on day 2 and 3 of the conference!! I would HIGHLY RECOMMEND Andy Masters to entertain, engage, and enlighten your audience!" - [Bill Cole, IPMA-SCP, International Public Management Association-HR President \(MO\)](#)

"Thank you for an AWESOME presentation this morning! All day, I've heard nothing but RAVE reviews. I will summarize with a few of the adjectives I heard the most: "engaging," "inspiring," "thought provoking," "funny and entertaining." We appreciate you visiting us this week and taking the time to tailor your message for our crowd--it definitely made a lasting impression and inspired us all to be more thoughtful leaders!" - [Jennifer Kemper, SRC Communications, Federal Reserve Bank of Philadelphia \(PA\)](#)

"Having you was a FANTASTIC way to start our conference! My only regret was not being able to schedule you for a longer session. When I looked around the room everyone was so engaged. You were fabulous...from your professionalism, to your enthusiasm, to the way you knew and addressed your audience. Thank you so much!!" - [Michelle R. Hardy, Chair, New England Association of City and Town Clerks Conference \(RI\)](#)

"You did a FANTASTIC job for us Andy. Couldn't have been more pleased. Look forward to having you back!! The verbal and written comments I've received are all quite similar - 'One of the best programs ever,' 'Practical tools and ideas I can put to work immediately,' and 'So glad I came!' From an organizational perspective, EXACTLY the good news we all want to receive!" - [Allan Forbis, Training Manager, State of Missouri Center for Management and Professional Development \(MO\)](#)

"Your Keynote was simply AMAZING! You are a brilliant Speaker. Very funny and entertaining. You kept us all engaged. Thanks so much for sharing with us. Safe travels back home!!" - [Tasha Smith-Roseberry, Payroll Manager, after Andy's program for over 2,000+ employees for Johnson County \(KS\)](#)

"Andy, your presentation on 'Leadership Lessons from Hollywood' was the PERFECT presentation for our Sunday afternoon Institute! I've received RAVE reviews from our group that your energy and humor made the afternoon so much fun! Our group was engaged and enlightened and we would LOVE to have you back for another session during our Spring Institute or perhaps our Fall Academy. Thank you for the lessons learned on a snowy Sunday afternoon!" - [JoAnn Cova, Education Chair, Missouri City Clerks and Finance Officers Association \(MO\)](#)

**"Andy Masters gave an uplifting, entertaining, and inspiring keynote presentation to kick off our 2018 Michigan Public Transportation Annual Conference! Andy coordinated his message well to fit our issues and kept the audience engaged. I have had many positive comments and several requests to have him return!" - [Clark Harder, Executive Director, Michigan Public Transportation Association \(MI\)](#)**

**"Andy Masters was an incredibly energetic and enthusiastic keynote speaker for the Florida Public HR Association! 'Leadership Lessons from Hollywood' not only related to so many scenarios in the workplace but even throughout life in general. The whole group was laughing the entire time and it was a GREAT way to start our conference off on a great note!!" - [Meg Weiss, PHR, SHRM-CP, President, Florida Public Human Resources Association \(FPHRA\), after Andy's keynote for the FPHRA Conference \(FL\)](#)**

**"Andy, I appreciate your novel presentation of your PASSIONATE message as you launched the IPMA-HR Eastern Region's 89th Training & Development Forum in Saratoga Springs, New York. Your presentation was not only energetic, informative and engaging, but FUN. Your ENERGY carried us through the 2 ½ days of the Conference and into our return to our workplaces! Again, THANK YOU!" - [James D. Wells, IPMA-SCP, SPHR, SHRM-SCP, President, IPMA-HR Eastern Region \(NY\)](#)**

**"Andy Masters did a WONDERFUL job as a keynote for one of our general sessions for the Western Region IPMA-HR Conference. Using humor, Hollywood and interaction he was able to drive home key points around the leadership skills needed to build an engaged workforce. The audience found his session both enlightening and entertaining!!" - [Jennifer Fairweather, IPMA-SCP, SHRM-SCP, Program Chair, Western Region IPMA-HR \(NV\)](#)**

**"It's not often we have the opportunity to get all of our "Leaders" together so when we do the impact has to be profound. Andy Masters delivered a HIGH quality, HIGH energy performance that resonated with all of our leaders, at many different levels! His ability to relate and adapt to all audiences is exceptional and he provides information that everyone can immediately put into action to better themselves as well as make an impact on others and the organization!" - [Lindsay McGuire, PHR - Human Resources Manager, Lancaster County Solid Waste Management Authority \(PA\)](#)**

**"Andy, THANK YOU for serving as keynote speaker for the City of Cocoa's Annual Economic Development Breakfast. Your presentation *could* not have been more on target as we seek to promote civic engagement, public ownership and leadership. You challenged us all to remember it's not just our City, we are the stewards for not only our current residents and businesses, but for the next generation! Your discussion on managing and fostering a positive environment was well received by both our city leadership team and the many members of our corporate community, especially as it relates to working with, embracing, empowering and unleashing the potential of millennials! Your enthusiasm and energy resonated well with the audience, and they especially enjoyed the integration of movie clips to highlight key points!" - [John A. Titkanich, Jr., AICP, ICMA-CM, City Manager, Cocoa \(FL\)](#)**

**"Andy, thank you for taking the time to come to Brownwood, TX to present your 'Leadership Lessons From Hollywood' presentation. We had our City Manager, Department Heads, and other Leaders from our City in attendance and I've received nothing but RAVE reviews regarding your presentation! You were energetic, funny, and very informative. Thank you also for bringing some of your books 'Things Leaders Say'. The quotes from that book will come in handy as a daily reminder on how we should speak to our employees and how we should lead." - [David Dalleh, Director of Human Resources, City of Brownwood \(TX\)](#)**

**"It was a privilege to have you speak at our Conference. Your presentation 'Leadership Lessons From Hollywood' was delightfully entertaining and everyone enjoyed how you used scenes from Hollywood movies to make your point. Your presentation was the HIGHLIGHT of the Conference! You made our Conference truly memorable." - [Mary L. LeBlanc, MMC, Chair, RITCCA Education Committee \(RI\)](#)**

**"Thank you for your opening Keynote presentation on "Leadership" at our Electric Cities of Georgia (ECG) 2018 Annual Meeting. It seems everyone I talked to during the rest of the meeting wanted me to express appreciation to you for the inspiring presentation. Your interesting use of Hollywood films combined with your depth of understanding the appropriateness of leadership styles produced a teaching, memorable moment for our Members. Your enthusiasm is contagious, and we thank you again for your message and the contribution to leadership development."- [John Giles, President and CEO, Electric Cities of Georgia \(GA\)](#)**

**"Andy's presentation was VERY well received. As our keynote, he set the tone for the rest of the Conference. He was inspirational, entertaining and received high grades from our attendees!" - [Jeri C. Rivera, Executive Director, City Management Association of Oklahoma \(OK\)](#)**

**"You did a FANTASTIC job for our team. We heard many compliments from staff. Thank you! And thank you for the book! I received it and look forward to reading it while I travel this week!" - [Cheryl Fuller, Director, Vocational Rehabilitation Division, Texas Workforce Commission \(TX\)](#)**

**"Andy's presentation "Leadership Lessons from Hollywood" was the PERFECT ending to our WMCA Conference. His energy, passion for leadership and humor was infectious! Everyone left with the mission to Empower and Inspire. Well, and a totally different perspective on The Devil Wears Prada! Thanks Andy for lifting us all up and giving us the tools to be better leader!" - [Anne Uecker, Professional Education Chair, Wisconsin Municipal Clerks Association \(WI\)](#)**

**"Andy presented at our Jaycees National Convention, and he was one of the best speakers we have ever had. His energy, humor, and real-life examples grabbed our audience, while providing specific strategies that our members could apply to improve their chapters and their lives immediately." - [Matt Booth, Chairperson, National Training Task Force, United States Jaycees \(MO\)](#)**

**"Andy, you connected so well with our Young Business Professionals. You were energetic, motivating and down to earth. The group specially liked your easy to use principles to improve upon their time management skills. You would be a huge asset to ANY group who is looking for an amazing, one-of-a-kind speaker!!!" - [Consuelo Inestrosa, Event Organizer, Young Business Professionals of Boca Raton \(FL\)](#)**

**"Your presentation at both sessions was EXCELLENT – Entertaining and inspiring. It can be difficult holding the attention of fire chiefs but you engaged them and held their attention for the entire talk; both sessions. I have heard many professional development seminars during my career and they are often dull and repetitive. You used your own life experiences, laced with humor to get across a powerful life message that resonated with our attendees. I look forward to hearing more from you in the future and would certainly recommend you as a speaker to either public or private sector audiences. Thanks again and please stay in touch!"- [M. Stuart McElhane, President, Florida Fire Chiefs Association \(FL\)](#)**

**[Audience Comments from Andy's Keynote for the  
2018 Wisconsin City/County Management Association \(WCMA\) Conference:](#)**

***"Awesome event...Fantastic...Fantastic!... Good...Good stuff...Great...Great...Great job!... Great job. I look forward to using some of your suggestions.... Great presentation... Great presenter! A lot to think about. Thanks... Great program... Great so far!... Great!... Great!... Great!... Great!... Great!... Great... Nice program!... Very good!"***

**[Audience Comments from Andy's Keynote for the  
2018 Nebraska Association of County Officials \(NACO\) Conference:](#)**

***"Amazing, good stuff!!...Awesome!!...Good content and interesting presentation....Good information hope it sinks in...Great...Great...Great ideas...Great info...I learned that I may be a controller...Informative...Interesting...Positive & Entertaining...Thank you...Thank you!...Thanks...Thanks!...Two thumbs up!...Very entertaining had good information....Very interesting...Well done...You hit a home run with this presentation! Thank you!!!"***

**[Audience Comments from Andy's Keynote Program for the  
2018 Florida Public Transit Association \(FPTA\) Conference](#)**

***"Amazing Energy ... Amazing!! ...Awesome ...Awesome... Awesome.... Excellent... Excellent... Excellent presentation...Fantastic...Great...Great!...Great message...Great presentation ! Fabulous Energy !...Great presentation on true leadership...Great presentation!...Great presentation!!...Great presentation...Great program, thank you...Great session...Great speaking event...I enjoyed it. It was different and entertaining...It was great. Thank you...It was great...Love it!...Loved it...Loved it...Nice work!...Really enjoyed it. Thank you...Thank you...Thank you...Thank you...Thank you!!!...Thanks for a Super presentation!...This was an awesome presentation and I very much appreciate these materials. I will forward...Very good information...Very inspiring...Very inspiring, thank you Andy Masters!...Wonderful...Wonderful and insightful presentation."***

***"It was a HUGE success. Andy did a TERRIFIC job and everyone that attended (all 250 of them) enjoyed the webinar immensely. We had so many positive responses that I am going to have Andy do another webinar for us in August on a different topic. I HIGHLY recommend using him. The webinar Andy did for us was 4 hours long and I was very concerned prior to the webinar regarding attendee fatigue. The way he broke up the topics and putting the attendees into groups for discussions made the webinar fly by. Since the webinar, I have used a couple of the concepts as examples with my own staff that attended the webinars (managing expectations and applied knowledge is power)!"*** – **[Tom Diebert, Conference Sponsor, City Clerks Association of California \(CA\)](#)**

***"Our "virtual" event went fantastic! It is so hard to get people engaged during virtual meetings, but Andy Masters did a GREAT job in getting people engaged in the topics. His energy, enthusiasm, humor and content were amazing!!"*** – **[Tracy Roberts, Event Organizer, Records Retention Supervisor, Ada County Clerk's Office \(ID\)](#)**

**"THANK YOU so much for participating in our conference! I received lots of GREAT feedback on your presentation, especially on the Customer Service message!" – [Shari Farkas, Organizational Development, City of Las Vegas, after Andy's keynote program for all City of Las Vegas employees \(NV\)](#)**

**"Thank you, Andy! Your LIVELY Zoom presentation had me and my peers engaged and actively participating! The topic, "HERO Government Service in a COVID-19 Environment", was ideal. The material presented then discussed in our breakout groups gave us new tools and a renewed 'CAN DO' attitude for the busy election days ahead!" – [Julie Graeter, Vice President, Vermont Municipal Clerks and Treasurers Association \(VT\)](#)**

**"Andy did a GREAT job for us in our Thursday afternoon session! Attendees LOVED the format, the content, and humor while driving home leadership main points. I heard a LOT of positives regarding the presentation! Thank you so much for coming out!" – [Gary McLean, President, Florida Association of Governmental Fleet Administrators, after Andy's closing keynote program \(FL\)](#)**

**"Thank you Andy! It was a pleasure to have you at our educational session. Following comments from Gary, almost every member ranted and raved about your presentation! Thank you again and look forward to working with you again in the future!" – [Brienne Hayes, Vice-President, Florida Association of Governmental Fleet Administrators, after Andy's closing keynote program \(FL\)](#)**

**"Andy – a BIG Thank You for making both our Procurement Month Celebration and our first ever Spring Conference and Vendor Expo a huge success! Your "Leadership Lessons From Hollywood" presentation was engaging, inspiring, and most of all practical for our procurement professionals. We are ALL leaders and must take the time to develop skills to help transform our departments and industry. THANKS for motivating our members through your remarkable insight and exciting delivery!" – [Cindy Smith, President, Virginia Association of Governmental Purchasing \(VA\)](#)**

**[Audience Comments from Andy's Keynote Program for the 2020 Montana League of Cities & Towns \(MLCT\) Conference](#)**

**"BEST session so far! Thank you for recording, I look forward to watching it again. Thanks for the book, looking forward to reading it!...Thank you, Andy – LOVE the messages you shared with us!...Absolutely! Love the music, too!...Thank you—Love that you advocate Humor!...Andy, that was wonderful. Thank you!...Yes, Andy—Thank you!...Thank you, Andy! GREAT presentation and GREAT messages!...Yay!!!...We have to be able to laugh at ourselves!...Thank you!...THANKS!!...Great! Thank you, Andy!!...Thank you...WOW—Thank you, Andy!"**

**"YES! You put on a GREAT session for the Municipal Clerks who absolutely LOVED your energy, enthusiasm & passion--along with making leadership training FUN and entertaining! Thank you Andy!!" – [Amy Brewer, The John Scott Dailey Florida Institute of Government, after Andy's keynote program for the 2021 Florida Association of City Clerks \(FACC\) Conference in Ft. Myers \(FL\)](#)**

**"Andy, I wanted to express our appreciation for your recent visit to Osceola County. We truly enjoyed your presentation, 'Leadership Lessons From Hollywood'. I've received nothing but enthusiastically positive feedback from the group of supervisors and leaders in attendance! Your use of popular movies was both an entertaining and very effective way to teach about leadership, which was evidenced by high level of engagement and participation during your presentation. I have no doubt the County will benefit from applying what we learned."** – [Amanda Clavijo, Financial Services Administrator, Osceola County Board of County Commissioners \(FL\)](#)

**"I am hearing a LOT of good comments....even from the afternoon group! I had one supervisor tell me they wish they had pushed their staff more to attend! I personally got a lot from your presentation and very good reminders about how to control my own time. I've already implemented your prioritize and focus theory. It's helping!"** – [Kim Torres, SHRM-CP, Deputy Human Resources Director, City of Alamogordo, after Andy's keynote program for all Alamogordo employees \(NM\)](#)

**[Audience Comments from Andy's Keynote for the Texas Municipal Human Resources Association \(TMHRA\) Conference:](#)**

**"Awesome and inspiring!...Love, love, love! BEST leadership I've been to in many years...GREAT session. Immediate takeaways...Wonderful presentation, Thank You...Inspired ...Awesomeness...Great job Andy!...AWESOME!! Can't wait to share this!! THANKS!!!... Awesome!!...Very good!!!...Great presentation!...Thank you for the great ideas...All City leaders should be a part of this program...Great presentation, Thank you...Great!...Great take away! Thanks...Awesome job!!...Great program...Great presentation!... Great information. I am a new supervisor and have a lot to learn...Great info!...GREAT program!...Great...Awesome...Inspiring, because I'm a control freak!...Engaging!...Great...Great job! We especially need to hear these kinds of principles in this age of bitterness and hate....Great concepts!... Awesome!...Good...Awesome presentation. Loved it!...Awesome!...AMAZING presentation! Loved it. Thank you....Very good presentation! Enjoyed it!!...Loved the movie tie ins—FUN...Great presentation... Thanks!!!... Great Job!... Awesome program. Clearly shows that you're doing this for the RIGHT reason. So impressed...AWESOMELY AWESOME!!!"**

**[Audience Comments from Andy's Program for the City Clerks Association of California \(CCAC\):](#)**

**"Amazing!! Thank you so much!...AWESOME...Awesome content!...Awesome information. Thank you....Awesome presentation, Andy!...Awesome presenter and excellent materials, videos, tips, etc...Awesome!...Excellent presentation...Excellent Program, refreshed ideas I've tried, great to be able to join team in chat room...Excellent! Thank you!...Fabulous program!...Great energy and great information....Great presentation...Great presentation, thank you....Great presentation!...Great presentation!...Great presentation. Very entertaining. Thank you....Great program!...Great program! I always enjoy your presentations!...Great seminar!!...Great!...I felt connected and involved, wonderful program! I'm bringing back lots of ideas. Thank you!!!...Insightful and a lot of takeaways...It was awesome; thank you!...It was great!...It was great!!! Loved the videos and examples provided....Like always, this was an AWESOME training....Thank you...Thank you!...This was amazing. Thank you...Very interesting program, lots of good ideas!...Wonderfully presented!"**

**"Andy—I'm choosing to say 'YES' to gratitude! THANKS so much for your opening keynote program, it was a GREAT way to kick-off our Conference! We appreciate your time & attention to helping us be the BEST version of ourselves, both at work and at home!" - [Heidi K. S. Napolitano, MMC, CPT, Co-Chair, Washington Municipal Clerks Association \(WA\)](#)**

**"Andy is a much needed breath of fresh air from the same ole employment training!! Andy is an energetic, engaging and inspiring speaker who clearly has nothing but pure passion for the work he does, as well as the employees he trains!!"**  
- [Tina L. Keiter, Human Resources, Nassau County \(FL\)](#)

**"Who knew you could learn something good from Hollywood these days! Andy's presentation "Leadership Lessons from Hollywood" showed us that you can find lessons in leadership just about everywhere....even Hollywood. THANKS for the uplifting look at leadership and how to apply it to our professional and personal lives!" - [Kari Egbert, MMC, Professional Development Committee, after Andy's closing keynote for the 2022 Ohio Municipal Clerks Association \(OMCA\) Annual Conference \(OH\)](#)**

**"Andy, we are SO pleased that we said "YES' to having you as our keynote speaker. You delivered a dynamic and energetic keynote in a FUN manner that kept us engaged! There were many take-aways that will resonate with our procurement professionals. Thank you for the techniques you shared that will help us balance our work and life activities, and ultimately reduce the stress--Especially, learning to say "NO" so we can say "YES"...to the things that really matter to us!" - [Gwendolyn Adams, Conference Committee, after Andy's keynote for the 2023 NIGP Area II/MPPA Conference \(MD\)](#)**

**"The Oregon Association of Municipal Recordors cannot thank you enough for providing an energetic close to our Annual Conference! The reviews are in, and your "Unleashing your Leadership Superpowers" session was a fan favorite! Your passionate knowledge of professional leadership is palpable, and your use of pop culture references was an engaging experience. Thank you!!" - [Laural Casey, Conference Committee, after Andy's full-day program for the 2023 OAMR Conference \(OR\)](#)**

**"Andy's presentation was SPOT ON; Unique, high energy, and professional. He made over 150 city leaders & managers laugh, learn, and truly THINK about leadership!" - [Mark Hayward, IPMA-SCP, SHRM-SCP, FPHRA. HR Director City of DeLand \(FL\)](#)**

**"THANKS so much for presenting at our conference. The audience was engaged and the message was SO relevant for the issues within our industry... You gave a fantastic presentation! Thank you again and we wish you well!" - [Lori Ediger, Conference Planner, Kansas Municipal Utilities Association \(KS\)](#)**

***"The Alabama City/County Management Association prides itself in stellar educational opportunities for its members. We want the information provided in our conferences to be relevant and engaging. Andy Masters' keynote address was spot on! He brought an energetic and poignant message to everyone. He was able to tie pop culture references to leadership topics in a manner never seen before. Our post-event evaluations echo these thoughts. We will call him again to dig even deeper into his areas of expertise!" – [Jeff Downes, City Manager and 2024 President, Alabama City/County Management Association \(AL\)](#)***

***"The Oregon Government Finance Officers' Association Conference Kick off speaker Andy Masters was excellent! He is energetic and engaging with the audience. Andy provided great insight into enhancing leadership skills, connecting with employees, and improving the workplace environment. If you are thinking about who to present at your next conference or event, check out Andy and you will NOT be disappointed!" – [Terri Velasquez, International Past-President, Government Financial Officers Association \(GFOA\)](#)***